Cookie Notice

This cookie notice ("**Cookie Notice**") describes the cookies and other technologies that "Al Hilal" Islamic Bank" JSC ("**Bank**", "**We**", "**Us**" or "**Our**") uses on its website to improve performance and enhance your user experience. The aim of this Cookie Notice is to explain what these technologies are and why we use them, as well as your rights to control our use of them. This Cookie Notice forms part of our Privacy Notice.

Please note that we include references to other websites that provide information about cookies. We are not affiliated with those websites or the third parties that operate them. We are not responsible for the content on those websites, and provide links to them for information and convenience only.

What is a "Cookie"?

A cookie is a piece of information (small text file) sent to your browser from a website upon its visit and downloaded to your device. They are then sent back to a website on each subsequent visit, or to another website that recognises that cookie. Cookies work by assigning a number to the user that has no meaning outside of the assigning website. They are useful because:

a) they allow our website to recognise the devices you use to access our website;
b) they allow you to navigate between web pages efficiently;
c) they enable us to generally improve your experience of our website; and,
d) they allow our promotional and marketing efforts.

There are other types of tracking technologies used on our website. These include local storage objects, tags and web forms.

Cookies contain personal information, for example, your input into online forms or registration pages. Most cookies will not collect information that identifies you, and will instead collect more general information such as how users arrive at and use our website, or a user's general location.

For more details on cookies and similar technologies, please visit www.allaboutcookies.org.

How to manage cookies?

Manage cookies through browser

The means to manage cookies through a browser differ on each browser. On most browsers, you will find a "help" section on the toolbar. Please refer to this section for information on how to receive a notification when you are receiving a new cookie, how to delete them or refuse to accept them. In addition, please see the links below for guidance on how to modify your web browser's settings on some of the most popular browsers:

a) Chrome;
b) Safari - mobile devices and desktops;
c) Firefox;

d) [Microsoft Edge](#).

Opt out of targeted advertising

Different advertising industry associations offer customers the ability to opt-out from online targeted advertising conducted by their member advertisers. If you would like to find out more information about this option, please visit their websites listed below and follow their instructions to opt-out from online targeted advertising:

a) [The Network Advertising Initiative](#);
b) [The Digital Advertising Alliance](#);
c) [European Interactive Digital Advertising Alliance](#) (if you are located in the European Economic Area).

What types of personal data do we receive through cookies?

Some of the types of personal data we receive through the cookies we use are listed below. This includes information we access directly from your device without storing or accessing a file:

a) **Cookie browser data:** cookie identifiers, time/date, services/products selected, whether and to which cookies you have consented;
b) **Device data:** device type, screen resolution, operating system version, browser rendering core, its version and basic settings such as privacy options, autofill options, etc.;
c) **Log data:** Time and duration of usage of our website and search data, such as your input into search forms;
d) **Location data:** Data about your country of access as proclaimed by the Internet Protocol ("IP") address of your device;
e) **Behavioural data:** Data about your usage of our website that we may process if you visit or use third party websites or applications to cooperate with us, and data on how you participate with the content of our website (such as pages visited, if you came from a marketing campaign, button clicks, etc.)

List of cookies used on our website

Some cookies are set by us ("first party cookies"), other cookies are set by third parties whose services we use or partner with to run content on the page you are viewing ("third party cookies").

Some cookies are deleted when you close your browser. These are known as session cookies. Other cookies stay on your device until they expire, or you delete them from your browser. These are known as persistent cookies and enable us to remember things about you as a returning visitor. This website uses both session and persistent cookies.

Strictly Necessary Cookies

They enable basic functions of our website such as page navigation. Our website cannot function properly without these cookies and they cannot be switched off in our systems. They

are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the website will not then work. Strictly necessary cookies placed on our website are listed in the table below:

Cookie name	Category	Host	Duration
__lhash_	First Party	alhilalbank.kz	4995 days
BNES___lhash_	First Party	alhilalbank.kz	4995 days
BNES_PHPSESSID	First Party	alhilalbank.kz	Session
PHPSESSID	First Party	alhilalbank.kz	Session

Performance Cookies

They allow us to count visits and traffic sources so we can measure and improve the performance of our website and your user experience. They help us to know which pages are the most and least popular and see how visitors move around the website. All the information that these cookies collect is aggregated and therefore anonymous. If you do not allow these cookies we will not know when you have visited our website, and will not be able to monitor its performance. Performance cookies placed on our website are listed in the table below:

Cookie name	Category	Host	Duration
_gclxxxx	First Party	alhilalbank.kz	89 days
_gid	First Party	alhilalbank.kz	4995 days
_ga	First Party	alhilalbank.kz	4995 days
_ym_d	First Party	alhilalbank.kz	4995 days
_ym_hostIndex	First Party	alhilalbank.kz	4995 days
_ym_isad	First Party	alhilalbank.kz	4995 days
_ym_uid	First Party	alhilalbank.kz	4995 days
_ym_visorc	First Party	alhilalbank.kz	4995 days
BNES__fbp	First Party	alhilalbank.kz	4995 days
BNES__ga	First Party	alhilalbank.kz	4995 days
BNES__gcl_au	First Party	alhilalbank.kz	4995 days
BNES__gid	First Party	alhilalbank.kz	4995 days
BNES__ym_d	First Party	alhilalbank.kz	4995 days

BNES__ym_hostIndex	*First Party*	*alhilalbank.kz*	*4995 days*
BNES__ym_isad	*First Party*	*alhilalbank.kz*	*4995 days*
BNES__ym_uid	*First Party*	*alhilalbank.kz*	*4995 days*
BNES__ym_visorc	*First Party*	*alhilalbank.kz*	*4995 days*
metrika_enabled	*First Party*	*alhilalbank.kz*	*Session*
metrika_enabled	*Third Party*	*cdn.jsdelivr.net*	*Session*

Targeting Cookies

They may be set through our website by us or our advertising partners or third parties. They may be used by those companies to build a profile of your interests and show you relevant adverts on other websites. They do not store personal information directly, but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising. Targeting cookies placed on our website are listed in the table below:

Cookie name	Category	Host	Duration
	Third Party	*www.facebook.com*	*Session*
_fbp	*First Party*	*alhilalbank.kz*	*89 days*
_gat_gtag_xxxxxxxxxxxxxxxxxxxxxxxxx	*First Party*	*alhilalbank.kz*	*Less than a day*